



DCL Mooring and Rigging Job Description

This job description should not be construed to imply that these requirements are the exclusive standards of the position. Incumbents will follow any other instructions and perform any other duties as may be required by their supervisor.

Position: A/R, H/R & QHSE Admin. Coordinator

Reports To:

CFO

Department: Accounting

Status:

Fulltime, Nonexempt

Position and Company Overview: Product and industry knowledge, responsiveness, customer care and energy within DCL's team has been a cornerstone in DCL's successful history of consistently exceeding customer requirements. DCL requires active involvement with its customers and suppliers. Knowledgeable and trained personnel are critical to DCL's success and its future. DCL's high standard of producing quality product and meeting the expectations of our customers reinforces our high customer retention rates and has placed DCL in favorable positions to secure business and broaden its customer base.

Primary Objective: Expedite receipt of cash payments in a positive and professional manner, assist with HR functions, assist with QHSE functions and maintain general administrative office tasks efficiently, effectively and professionally.

Major Areas of Accountability:

- Align with the company purpose, culture and vision.
- Continuously improve by seeking new and alternative ways to perform required tasks/duties and make recommendations to continuously improve the tasks/duties of co-workers, suppliers and customers.
- Maintain a positive work atmosphere by acting and communicating in a manner so that you get along with customers, co-workers, suppliers and management.
- Monitor A/R aging to expedite collections, reduce write offs/aged invoices, document collection activities, record payments, resolve payment discrepancies and report collection progress, while maintaining a positive and professional relationship with customers.
- Assemble and mail customer invoices ensuring all required information is included on the invoice.
- Post daily deposits and generate associated reports.
- Process customer credit application requests in a timely manner.
- Assist with all HR functions including but not limited recruiting, screening new employees, orientation, communication and compliance.
- Assist with HSE functions including but not limited to managing safety program, training, monitoring, communication and compliance.
- Assist with Quality functions including, but not limited to maintaining quality system in QISS (software), training, preparing meeting agendas, customer compliance request, audits, communication and compliance.
- Prepare and distribute all required internal reports, accounting schedules, journal entries as well as external customer, government and other compliance reports.
- Maintain a well organized records management system that is easy to access and understand.
- Respond quickly, professionally and effectively to all requested administrative tasks and projects.

- Respond promptly and effectively through telephonic, electronic and written communication.
- Communicate responsibly, clearly, positively and professionally to all customers, suppliers and employees.
- Work closely with other members of administrative team and serve as backup support for primary daily functions.

Position Qualifications:

- Bachelor or Associates degree and/or min. 5 years experience in business or related industry fields with preference for experience in the marine, oil & gas and industrial areas
- General knowledge of accounting and understanding of the general ledger accounts and how they relate to invoices.
- Possess the ability to communicate effectively, both orally and written, and deal tactfully with personnel, vendors, customers, and the general public.
- Experience and skills in computer usage and technology
- Excellent time management and organizational skills.
- Ability to multi task and handle multiple projects while paying close attention to detail.
- Knowledge of administrative and clerical procedures and systems such as word processing, managing files and records, designing forms, and other office procedures and terminology.
- Capable of working with a high degree of personal discipline, drive and professionalism.
- Positive attitude, strong reasoning ability, decisive and assertive.
- Leadership and interpersonal skills and qualities.
- Display moral integrity and a desire to continuously learn and grow.
- Ability to work within a team environment, take directions, learn and coach.
- Pass background check and drug testing before and during employment, with no disqualifications.

Physical Requirements:

- Sit frequently, stand and walk occasionally.
- Push, pull and reach above shoulders frequently. Squat, crouch, bend and kneel occasionally.
- Occasionally lift up to 25 lbs., frequently lift up to 10 lbs.
- Use hands for simple and firm grasping and fine manipulation

DCL Mission:

To provide the most safe, effective and economical lifts and connections to marine and industrial customers.

DCL Operating Principles:

1. Safety of life, limb and property is never compromised and is our first priority.
2. Our products and services are made right, the first time.
3. We respect people, equipment and property at all times.
4. Customer service drives all of our actions and is the most important part of our business.

DCL Quality Policy:

- a. Understand our customer's requirements
- b. Meet those requirements each and every time and

c. Continuously improve our processes

DCL Vision:

To be the dominant rope, rigging, mooring and industrial supply company in the areas we operate and markets we serve.

As a DCL employee, I will conduct myself to reflect the company's mission and values.

I have read the above job description and understand that this is not an exhaustive list of the duties and responsibilities assigned to this position. I have had the opportunity to ask questions about anything in this description I do not understand. I am able to complete these job responsibilities with or without reasonable accommodation. I agree to a physical fitness test to ensure I am capable to perform the physical requirements necessary for this job and understand my job offer is contingent on passing this test. I understand I will be subject to a pre-employment drug test and criminal background check and my job offer will depend on the results. I further understand that it is my responsibility to inform my supervisor at any time that I am unable to perform these duties.

Signature: _____ Date: _____